



Name:

Re: New Gas Line Installation Legal Description

In our effort to improve our current construction practices and meet our objectives, we ask that you participate in our Customer Satisfaction Survey. Please complete and return the survey to our office.

Thank you in advance.

Nate Skoropad
 Manager

Please tick the appropriate box to indicate your degree of satisfaction.

Topic	Excellent	Good	Satisfactory	Poor	Very Poor	Comments/Improvement Suggestions
ADMINISTRATIVE STAFF: How do you rate our administrative professionalism and knowledge in dealing with you?						
INFORMATION: How do you rate the information and communication you were provided?						
SERVICE STAFF: How do you rate our service staff's professionalism, knowledge and quality of work?						
SUB-CONTRACTOR: How do you rate our subcontractor's professionalism, knowledge and quality of work?						
TIMELINESS: How do you rate our commitment to meeting your timing expectations?						
POST CONSTRUCTION CLEAN-UP: How do you rate our post construction clean-up process?						
OVERALL: How do you rate Yellowhead Gas Co-op?						
VALUE: How do you rate the value of the service you paid for?						

Please identify any outstanding deficiencies or concerns you may have in relation to the natural gas construction performed on your property. If there are no outstanding concerns, please sign below and return.

Signed: _____
 Print: _____

Date: _____
 Legal: _____

